



Roxy Software Inc. Hourly Support Order Form

Step 1: Complete this form.

Step 2: Print off the form and sign it.

Step 3: Fax the completed form to Roxy Software at 416-651-8530.

Save time and money by purchasing a service plan. A service plan provides you with unlimited support and you can submit your request online. Learn more at:

www.roxysoftware.com/ServicePlans.asp

1. Enter your contact information:

Name: _____

Title: _____

Organization: _____

Address: _____

Phone: _____

Email: _____

2. Description of Support Request:

Describe the issue that you're having, or your question. Please provide as much detail as possible (more space is provided on page 2):

Cont'd.

3. Please check the following boxes and sign and date the form:

I have read and understand the following agreements and policies, and agree to be bound by the terms and conditions set forth therein:

Roxy Software's User Agreement
(available at www.roxysoftware.com/UserAgreement.asp)

Roxy Software's Services Policy
(available at www.roxysoftware.com/ServicesPolicy.asp)

Minimum charge for hourly support is \$130 for the first hour or less and \$65 per half-hour thereafter. For more information please refer to:

www.roxysoftware.com/Support.asp

Signature: _____

Date: _____

Please fax the completed form to Roxy Software at 416-651-8530.