



Roxy Software Inc. Hourly Support Order Form

Step 1: Complete this form.

Step 2: Print off the form and sign it.

Step 3: Fax the completed form to Roxy Software at 1-866-225-8142.

Save time and money by purchasing a support plan. A support plan provides you with unlimited support and you can submit your request online. Learn more about support plans at our website: [Support Plans](#)

1. Enter your contact information:

Name: _____

Title: _____

Organization: _____

Address: _____

Phone: _____

Email: _____

2. Description of Support Request:

Describe the issue that you're having, or your question. Please provide as much detail as possible (more space is provided on page 2):

Cont'd.

3. Please check both of the following boxes and sign and date the form:

I have read and understand the following agreements and policies, and agree to be bound by the terms and conditions set forth therein:

[Roxy Software's User Agreement](#)

[Roxy Software's Services Policy](#)

Minimum charge for hourly support is \$150 for the first hour or less and \$75 per half-hour thereafter. For more information please refer to: [Support Plans](#)

Signature: _____

Date: _____

Please fax the completed form to Roxy Software at 1-866-225-8142.